

CAN YOU TELL WHEN SOMETHING IS ABOUT TO GO WRONG?

Monitoring



Business challenge: Usually, when you know about it, it's already too late

If your IT Dept. receives an email or phone call about a server outage or a PC that isn't working properly, it's already too late, your company productivity is already affected and the costs are accumulating quickly.

Companies are more IT dependent than ever. From email programs & applications that affect your employees' productivity to important financial data on your servers that can potentially damage your company's reputation or affect your bottom line. Waiting for the phone to ring is not enough!

The solution: Anticipate problems proactively

Systems Management anticipates problems proactively, monitoring device activity through alerts, dashboards, graphs, tickets, etc.

Use of the monitoring features will increase efficiency across IT departments, improving response times and preventing problems that can negatively impact on performance and costs for your business.

Everything is monitored!

Monitor the performance, disks, processes, WMI information, event log, etc. of your Windows, Linux and macOS devices, your network, and even those devices with no agent installed.

All the most widely-used applications are monitored, including Exchange, SQL and IIS, along with your backup services, network devices, etc. thanks to the monitors available in the product's COMSTORE.

So what's included?

Pre-configured monitors

Monitors are available to ensure you benefit from maximum performance right from the outset, monitoring usage of CPU, memory, disks, network resources, etc.

Monitors for operating systems, applications and networks

Monitor your devices, commonly-used applications such as Exchange, SQL and IIS, your backup services, network devices, etc.

Automatic incident resolution

Define how your system should respond if an alert is triggered; restart services, launch a script, etc.

Tickets system

Creation of tickets to manage incidents and ensure they are allocated efficiently across your technical team, encouraging exchange of information and re-use of technical procedures.



Real time monitoring, real time support and tracking

If something has gone wrong on your IT network (server crash) or if something is going to go wrong (possible disk failure), knowing about it in real time is a must have and not a “nice to have”. With Systems Management, you can set alerts and thresholds for your most important assets and schedule the tasks required to resolve issues proactively. Additionally, you’ll be able to view current and historical values on your network device and agent summary pages.

Monitor	Priority	Latest Value	Last Reading	Last 30 Metrics	Status
Memory - 5.0 % Used for 1 min	Information	42%	moments ago		
Memory - 95.0 % Used for 10 mins	Moderate	42%	moments ago		
192.168.0.1 - Host Unreachable	Moderate	2.25 ms	moments ago		

Monitor and respond automatically

Do not just establish what you should monitor; establish how your system should respond in the case of an issue. So whether it is starting your backup service when it stops or bringing a machine online when it has gone offline you define how your system should respond automatically to a given issue.

Tickets system

Sooner or later incidents build up and

technicians have difficulty in prioritizing them and assigning them to department staff.

The ticketing system ensures reduced response time and allows knowledge sharing among technicians, optimizing the operation of the IT department.

Guarantee email continuity

Email is one of the most important communication tools in today’s companies and when that stops the impact can be disastrous. Monitor the most important mail server variables such as queue size, database size etc and preempt email downtime.

Avoid data loss: Ensure back ups are running smoothly

Ensure correct backup execution and avoid data loss by establishing back up monitors. Automatically and in real time monitor that the backup service is installed, running and has been executed in a defined time frame.

The list of options goes on...

The examples mentioned above are just some of the more tangible examples of monitors / alerts that you can create but the possibilities are endless

Virtuous circle:

Try it now at it-systemsmanagement.pandasecurity.com

