

Fusion




Security, Management and Support from the Cloud



# SIMPLE, CENTRALIZED MANAGEMENT AND SECURITY FOR ALL YOUR DEVICES

Fusion is a complete product able to **protect, manage and deliver remote support to all your IT devices, including smartphones and tablets**. As it is a cloud solution, it is deployed rapidly without the need for maintenance or costly investments in server infrastructure.

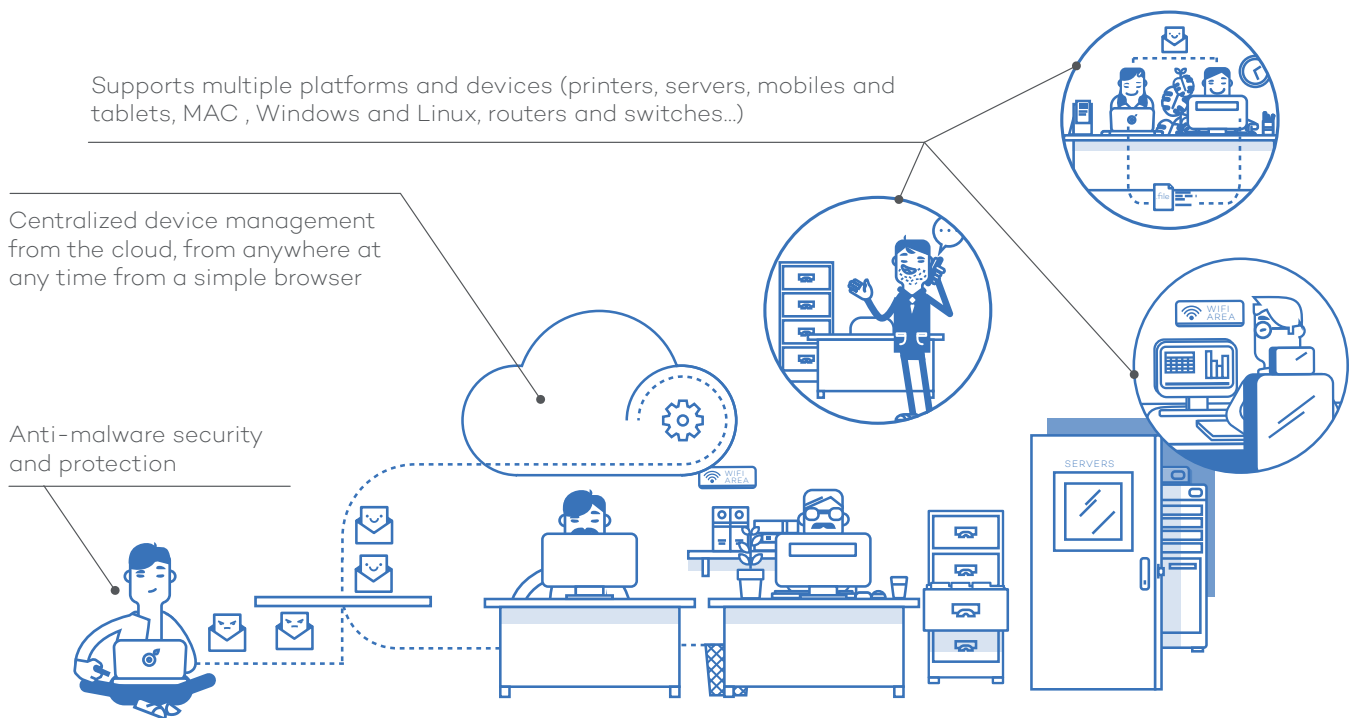
Accessible from anywhere and at any time, Fusion is managed from a simple browser, and offers:

-  **Maximum protection against malware** and other unknown threats.
-  **Cost savings** thanks to the **automation** of infrastructure management and **centralized control**.
-  **The best support experience** with **proactive troubleshooting** and **remote, non-intrusive access** to devices, no matter where they are.

Supports multiple platforms and devices (printers, servers, mobiles and tablets, MAC , Windows and Linux, routers and switches...)

Centralized device management from the cloud, from anywhere at any time from a simple browser

Anti-malware security and protection



## MAXIMUM SECURITY

Protection for all devices inside and outside the office, 24 hours a day, 365 days a year, without the risk of data loss.

## PROACTIVE SUPPORT AND MAINTENANCE

Rapid incident management and troubleshooting, with a minimal impact on users.

## CENTRALIZED CONTROL AND MANAGEMENT

Permanent visibility of all hardware and software including workstations, servers, tablets, smartphones, printers and other components of the IT infrastructure.


**100% CLOUD-BASED SOLUTION**

- Protects, manages and supports all devices –at any time and from anywhere– including those in remote offices and laptops.
- No need for additional infrastructure on site.
- Simple, central management via a Web browser.
- Reduced resource usage: extremely light agent and reduced bandwidth usage when deploying software and automatically updating the protection.
- Secure service with ISO 27001, SAS 70, PCI DSS and FISMA certifications.


**SECURITY AND PROTECTION AGAINST MALWARE**

- Complete anti-malware protection for Windows, Linux, Android and Mac OS X workstations, as well as servers and laptops.
- Maximum protection with real-time access to Collective Intelligence.
- Heuristic and anti-exploit technologies against new threats that exploit unknown vulnerabilities and zero-day attacks.
- Firewall (personal or managed).
- Antivirus, anti-spam and content filter support for Microsoft Exchange 2007, 2010 and 2013.
- Centralized device control (USB data storage devices, DVD/CDs, modems, Bluetooth devices, etc.).
- Centralized quarantine management.
- Category-based Web filtering and monitoring.
- Remote data wiping and password protection for lost or stolen smartphones and tablets.
- Advanced tools for rootkit and rogueware detection


**REAL-TIME DEVICE INVENTORY AND MONITORING**

- Visibility and control of all devices on the network, including smartphones and tablets.
- Control and monitoring of CPU usage, memory, disk space, services, software, etc.
- Performance graphs and on-screen warnings.
- Software and hardware change logs.
- License management.


**SOFTWARE AND UPDATES DEPLOYMENT (PATCH MANAGEMENT)**

- Discovery of unpatched devices and centralized, automatic patching of operating systems.
- Centralized software installation.


**REMOTE AUTOMATIC SUPPORT**

- Non-disruptive access: remote event logs, command line, task manager, file transfer, registry editor.
- Remote desktop access: Shared access or complete control.
- Messaging system for direct communication between users and the IT Department.

- Ticketing system to organize and classify incidents, share troubleshooting procedures and documentation, etc.
- Script creation for automatic troubleshooting.
- Quick task creation.
- Scalable platform, ability to integrate free components.

**TECHNICAL REQUIREMENTS**
**For workstations / file servers**

- Operating systems (workstations): Windows XP SP3, Windows Vista 32/64-bit, Windows 7 (32/64-bit), Windows 8/8.1 (32/64-bit) and Windows 10 (32/64-bit).

- Operating systems (servers): Windows Server 2003 SP1 and greater & R2 SP2 32/64-bit, Windows 2008 & R2 32/64-bit, Windows Server 2012 (64-bit) & Windows Server 2012 R2 (64-bit), Windows Server 2016 (64-bit) and Windows Server Core 2016.

Prerequisite in PCSM: .Net Framework 4.0.3 or higher.

**For macOS workstations / file servers \***

- Mac OS X 10.7 Lion
- Mac OS X 10.8 Mountain Lion
- Mac OS X 10.9 Mavericks
- Mac OS X 10.10 Yosemite
- Mac OS X 10.11 El Capitan
- Mac OS X 10.12 Sierra
- Mac OS X 10.13 High Sierra

**For Linux workstations / file servers \*\***

- Fedora 19, 20, 21, 22, 23 \*\*\*
- Debian 7, 8
- CentOS 7
- Ubuntu LTS (Long-Term Support versions)
- Red Hat Enterprise Linux 7 and later versions \*\*\*

**For smartphones and tablets**

- iOS 7 and later
- Android 4.0 and later

**For Exchange Server**

- Microsoft Exchange Server 2003, 2007, 2010, 2013 and 2016.

**Supports the following virtualization environments**

- VMWare ESXi
- VMWare Workstation
- Virtual PC
- Microsoft Hyper -V Server
- Citrix XenDesktop, XenClient, XenServer and XenApp

**Compatible browsers**

- Internet Explorer
- Microsoft Edge
- Chrome
- Firefox

\* The PCSM support is provided and the agent is tested only on Sierra and High Sierra versions.

\*\* The PCSM agent may work with any Debian-based distribution but support is only provided for the ones listed.

\*\*\* For new installations of the PCSM Linux agent, you must pre-install the Mono runtime.

**Certifications:**
