

Panda Systems Management

Why remote
management is
more important
than ever for
businesses



|Remote work in times of crisis

In recent weeks, we've seen a great deal of news focusing on an unprecedented situation: the current coronavirus outbreak.

This crisis has put public and private institutions on alert, forcing many organizations to adopt remote work as a preventive measure to ensure the health of staff. Working remotely is the order of the day, but if the right tools are not available, it can pose a serious security risk and could mean a loss of control for your company.

|Is remote work a problem?

Many companies need their employees to work remotely "as normally as possible" and thus be able to maintain business as usual. However, this measure can lead to serious security problems in terms of managing and monitoring remote computers.



|Don't let coronavirus paralyze your business

Monitoring and managing computers and devices is now more important than ever, as is the ability to launch scripts and distribute software remotely. Panda Security's advanced security and management solutions help you to simplify the management of all computers and devices, both inside and outside the corporate network. With them you can maintain the highest levels of protection so that your organization can continue to operate normally.

Panda Systems Management includes a set of tools created for the purpose of remotely monitoring and managing servers, workstations and other devices on the network. This way, IT departments can manage all of their users' devices from a single platform, responding to problems quickly and efficiently.

What recommendations or measures should a company apply to ensure their systems are correctly used and managed?

- 1 Remotely configure VPNs for secure access.
- 2 Centrally deploy software essential for remote work, such as MS Office 365, file sharing tools, etc.
- 3 Deploy critical security updates on computers, laptops and servers to patch system vulnerabilities.
- 4 Remote monitoring and support: the ability to resolve incidents without having to travel or to deploy software on computers for employees to be able to carry on as normal.
- 5 Automate the computer maintenance and management tasks that save most time, reducing costs and increasing efficiency.
- 6 Have a ticketing system to reduce response times and allow knowledge sharing among technicians, optimizing the IT department's operations.
- 7 Centralized management and control of the entire infrastructure: Hardware and software inventory, system change logs, license control and detailed reports.

|The solution Panda Systems Management: Centralized Remote Monitoring and Management (RMM*)

The solution Panda Systems Management allows you to manage, monitor and maintain all of your organization's systems remotely, both if they are in the office or decentralized.

It facilitates the centralized management and support of all computers and devices thanks to the simplicity that its preconfiguration provides. This guarantees a practically flat learning curve, and helps you ensure that the whole IT infrastructure functions as it should.

How Panda Systems Management helps you resolve remote management for your systems: Panda Systems Management makes IT administration very simple and efficient through the following features:

- **Non-intrusive remote support:** connect to any device, even without an agent.
- **Software distribution and deployment:** centralized distribution and deployment of software and updates, controlling the entire process.

- **Patch management:** Automation of the deployment of updates and patches for the OS and installed third-party software. Patch management policies.
- **Task and script automation:** Create your scripts or download them from the ComStore and modify them according to your needs.
- **Management of mobile devices and tablets (MDM):** Password policies, usage control, geolocation, blocking, and remote data deletion.
- **Ticketing system:** Organization, classification and automatic resolution of incidents.
- **Alerts and Monitoring:** Graphs and real-time alerts about the usage of CPU, memory, hard drive, etc. Status reports, alerts, activity, performance, etc.
- **Control:** Establish controls to ensure backups are executed correctly and avoid losing information.

Panda Systems Management is a cloud-based solution that is managed via a single lightweight agent. It is compatible with Windows, Linux and macOS computers, and Android and iOS devices. All of this is done without impacting endpoint performance.

[More information about Panda Systems Management.](#)



Thanks to Panda Security's advanced security and IT management solutions, your company doesn't have to stop.

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