Fusion

Engelska Skolan Norr

Company
Eng. skolan Norr AB

Country
Sweden

Industry
School

Solution
Fusion

Licenses
180

"We are very happy both in terms of price and functionality. We never experienced such a customer service, they call at least once a month and in the beginning once a week to check that everything is going well…"

Matthias Greinke
Head of IT and Networks
Administrator

The situation

Engelska skolan Norr has many student computers, but also devices for the employees. Therefore the computers need to be managed differently. They used to buy a separate system for web filter, to limit the access to specific web pages on the student computers. That is included in Panda's antivirus, which makes their work easier. A lot of the administration was time consuming, like updating Java and Flash through Active Directory, and Panda has saved them time they instead can spend on other projects.

Prior to the first meeting with Panda, the representative from Engelska Skolan had not so high expectations. They were satisfied with their antivirus and had not considered a change. What caught their attention was Panda Systems Management, Panda's RMM system, and that it could save a lot of time for them.

Matthias Greinke, head of IT and networks, and in addition the IT teacher at Engelska Skolan Norr, confirms the picture: "It's great! You can manage the network in a simple way, and shoot out updates. It is a huge bonus for us that the administrative time goes down so much. That part we are most happy with."

Challenges before Panda

• Complicated and time consuming to patch manage manually on all computers, e.g. Java and Flash with Active Directory, or keep track of all Windows updates.

• Since they have many student computers they need a centrally managed web filter, which they had to buy as a separate program before.

• They were happy with the protection of AVG, but they could not manage it in the cloud.

• They spent a lot of time on administration.

Implementation

When it was time to implement Panda Fusion, Engelska Skolan Norr got software from Panda for uninstalling AVG, which could be shot out on selected computers. At the same time Panda was installed and everything went quickly and smoothly. Engelska Skolan chose to first install Panda Systems Management, connect all computers to a group according to a schedule that would shoot out some programs, including Panda Endpoint Protection (security).

Before they decided to buy Panda's solution, a technical specialist visited them to show how easy it was, something that Matthias Greinke now can agree on: "Once I decided to install it, it was also really easy to get started and with the help of Panda's support by phone I got all the remaining questions answered".

The biggest difference for the change is that they spend a lot less time on administration, and that they can monitor the entire network, including antivirus, via the cloud. They can also tailor protection for different hosts: "It was very positive that it had built-in web filters and the ability to configure different computers.

What should Panda look like, should it have AV, firewall, web filter, etc. Almost all PCs got the firewall but the classrooms also needed web filters. Previously, we had to buy that as an extra service. So much is included in the Panda", says Matthias Greinke.

The Solution

Engelska skolan Norr says that it was the RMM solution that draw their attention to Panda, since they were happy with the old antivirus. However, what they realized after switching to Panda, was how convenient it was to manage and monitor everything in the cloud.

They emphasize how much time their Panda solution saves. To be able to shoot out updates on all computers simultaneously, or use groups to take different actions on different groups, is efficient and a great benefit. It is also easy to get a good overview of all devices in the network through the web consol.

On all the computers in the class rooms, library and on other public areas in the school, the access to some web pages must be limited. To create web filters according to different categories, and also group them depending on if they should have a firewall, antivirus and webfilter, makes the job much easier.

Customer's Profile

Engelska skolan Norr was founded in 1993 and has a clear international and multi cultural focus, with a lot of the education in English.

Apart from being fluent in two languages, the school values a high level of computer knowledge among the pupils. They therefore encourage them to search information globally over the Internet.

They have two large computer rooms and two smaller, computers in every class room, in the library and in the After School center, with over 150 student computers in total. The challenge is to teach the students to find and use information efficiently, while keeping a critical approach.

ENGELSKA SKOLAN *Norr*