Company
Lesedi Nuclear

County
South Africa

Industry
EPC

Solution
Fusion

Licenses
220

"We are a company that employs over 300 people and we work with delicate information on a daily basis. We needed a solution that allowed us to protect the content that we deal with, as well as manage employees' devices from a remote location, while remaining unobtrusive. Fast and effective off-premises remote access was one of the most appealing features that Panda offered."

Darren Hammond
IT Supervisor/Area Manager

Situation

Panda Delivers Effective Management and Security in a Demanding Environment

In May of 2014, Lesedi upgraded to Panda Cloud Fusion (PCF).

Prior to the installation of Panda Cloud Fusion, Lesedi had no remote access to any of their 200 plus workstations and had to travel between their two main branches - Koeberg Nuclear Power Station in Cape Town and Medupi Coal Power Station in Limpopo - whenever an IT problem occurred. This was not only costly in terms of travel expenses, but was also time consuming. Time spent repairing problems on an employee's computer, resulted in downtime and decreased workflow.

Implementation and Installation Process

Darren Hammond, IT Supervisor/Area Manager, conducted the deployment remotely and completed the installation of Fusion on over 200 workstations and 20 servers in less than two days. The ability to manage deployment of additional software from a single location, without interrupting employees, is one of the main features that attracted Lesedi to the product. According to Hammond the integration was seamless and employees remained unperturbed during the implementation.

Conclusion

Lesedi is very pleased with their choice to upgrade to Panda Cloud Fusion. "With the convenience of remote access, we have less downtime and can focus more on providing a service. This works to our benefit as the IT guys spend less time troubleshooting and can focus on other aspects that require attention," according to Hammond.

Hammond also explains that since the implementation of Panda, Lesedi's systems run faster compared to the previous anti-virus solution which caused lag. He also added that the interface is user friendly and simple to use.

The Solution

Panda Cloud Fusion includes a comprehensive set of cloud based solutions embracing cloud security, management and support – the product is split into two sections: security and management and these are grouped into a single sign-on console. Offering Lesedi an easy and affordable way to centrally manage, monitor and support all of the devices, largely removing the need to travel to other sites thereby saving time and reducing travel costs. Lesedi is now able to provide Management Reports timeously, thus improving the efficiency of the IT team and ensuring that end users are less aware of intrusion.

Remote Management and Monitoring (RMM) solutions have created a simpler, more efficient way to manage devices. The integration of advanced tools (such as monitoring, scripts and patch management, etc) has resulted in a higher quality of service.

“I was a sceptic about cloud security at first, but Panda has proved to me that it can be an effective solution and I am very pleased with the outcome so far and look forward to future products,” says Darren.

Customer’s Profile

A Broad Based Black Empowerment Enterprise (BBBEE), Lesedi Nuclear Services is a leading EPC (Engineering, Procurement and Construction) company with extensive experience in the execution of turnkey engineering projects within the South African Power Industry at Eskom’s Koeberg Nuclear Power Plant and Open Cycle Gas Turbine Power Plants in the Western Cape, as well as the provision of EPC Services to Eskom. Active in the renewables market, Lesedi provides comprehensive engineering solutions for all phases of renewable projects and is positioned to be a major player in this market segment. Its staff complement of more than 300 people includes 60 qualified engineers and technicians with extensive nuclear expertise, as well as numerous skilled support staff.

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