

Case Study. HAVEN HEALTH. USA.

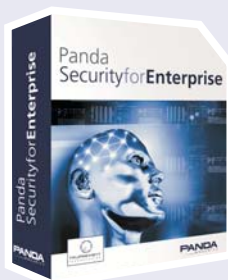


Details

- Company size: SMB.
- Market: Health.
- Country: USA.
- Number of licenses: 71.

Benefits

- Protection for critical and sensitive information**
 Protects critical and sensitive information from data leaks, targeted attacks and unknown malware thanks to its advanced behavioral analysis and proactive protection.
- Regulatory compliance**
 Helps implement enterprise regulation compliance by managing security policies with rule-based application control and network access control.
- Reduces complexity**
 The easy-to-use centralized management console controls all endpoints from a single location.
- Maximizes return on investment**
 Provides a converged, single-priced solution complemented with host-based intrusion prevention, access and application control and targeted-attack audits.
- Increases employee productivity**
 Drastically reduces spam and helps control the use of unproductive or restricted applications and deletes undesired content.
- Helps improve risk management**
 Offers the necessary tools to manage threats in real-time thanks to the dashboard and to a complementary in-depth audit service capable of uncovering hidden malware not detected by traditional means.
- Telephone Technical Support 24 hours a day, 365 days a year**
 Our experts are available whenever you need to solve any problems.



"Panda's centralized management has made antivirus management much easier. It informs me when something's wrong, when someone downloads spyware or adware".

James Duke
 IT Supervisor
 Haven Health

Panda Security helps Haven Health with its network security in accordance with the HIPAA law.

James Duke was tired of the constant manual work involved in protecting the corporate network. As IT Supervisor of Haven Health, leader in health services that provides patient-oriented home and hospital care and that is based in Long Beach (California), needed a centralized solution that could generate reports and could automatically prevent and disinfect viruses and malicious spyware that entered the network. Panda Security for Business with Exchange provided this in accordance with the Health Insurance Portability and Accountability Act (HIPAA), proactively protecting patients' health information due to his commitment to comply with government rules regarding security.

"Panda's software allowed us to unify applications that were separate – intrusion prevention, antivirus, anti-spyware, content filter, Web filter, security scans and reports- in a single platform, saving administration and management costs and jobs", says Mr. Duke. "Panda's strong sales argument is that it is not intrusive compared to its competitors". Since then, Haven Health has used Panda for 3 years to protect its workstations, file servers and Exchange servers.

Before using Panda Security, Haven Health had several products from other security companies. However, the changing nature of viruses, spyware and other types of cyber-crime changed all that. The rapid propagation of network worms and backdoor Trojans that used different coordinated attack techniques, uncovered the security problems caused by using the protection of several companies: more general administration costs, performance slowdowns, higher costs and inefficient protection against more sophisticated attacks.



About Haven Health

The company was founded in 1999 by CEO Lynn Keitz, RN, whose dedication to the highest quality care for its patients is instilled throughout the staff of over 100 health professionals. Haven HealthCare™ and Haven Hospice™ are both JCAHO certified with Deem Status.

The mission of Haven HealthCare™ is to provide quality health services. Haven HealthCare™ is aimed at promoting the highest professional care level.

www.havenhealth.org

Solution

Panda Security for Business with Exchange

- **AdminSecure Administration console.** It is based on modular, flexible and scalable architecture. It allows deployment, installation and configuration of the protection modules in multiple versions and network layers.
- **Complete integrated protection** against all types of threats for workstations and file servers. TruPrevent technologies protect **workstations** and **file servers** against all types of malware (viruses, spam, phishing, spyware, rootkits, etc.) in a reactive, proactive and preventive way (HIPS).
- Antivirus and anti-spam **protection** plus content filtering for **Exchange** mail servers.
- **Application monitoring.** Helps control the use of unproductive or restricted applications and deletes undesired content.
- **Control over network access.** With NetworkSecure technology, it protects the network from computers that do not have an antivirus installed or computers with weak protection..
- **In-depth malware audit** service. Malware Radar detects and disinfects threats thanks to **Collective Intelligence** technologies.

“Threats are immediately neutralized. Panda detected malware before users realized it was there”

“Panda’s integrated security software suite allows administrators to choose one or more security applications that save at least an hour of manual administration a day, as well as providing a better detection engine that can save thousands of dollars a year in virus and spyware disinfection costs” adds Mr. Duke.

This discovery led Haven Health to search for a new solution. Like many medical organizations that are evaluating security products for their networks, Haven Health was searching for a robust, easy-to-deploy security solution. Having evaluated top security companies, they discovered that Panda’s features were the ones that best fitted their criteria and provided unique benefits that other companies could not provide.

In addition to the product benefits, Haven Health evaluated other aspects of Panda Security; its market reputation, company-client relationship and tech support, and was satisfied with the findings. *“We are aware of Panda’s reputation as a leading company in the antivirus and anti-spyware market. These are the conclusions reached having read fantastic reviews by major publications in the industry, and having used Panda’s products for home users”* explained Mr. Duke. *“We have enjoyed excellent tech support and have received useful warnings every time new malware and new signature files appeared”.*

Panda Security certifications and awards

