

Case Study. ORDISMATIC. Spain.



Details

- Partner name: ORDISMATIC S.L.
- Client size: Mid-sized company.
- Country: Spain
- Sector: Agricultural chemicals
- Number of mailboxes protected: 27

Benefits

- Increases user productivity, removing spam and malware from messages received (SLA guaranteeing 100% virus-free mail).
- Reduces operating costs as it reduces malware and spam incidents.
- Eliminates complexity as security is managed by a third-party and there is no need for an internal hardware infrastructure.
- Simplifies risk management as email is no longer a threat.
- Ensures mail continuity as emails are held during internal server failure and become accessible after system recovery.

Panda Managed Email Protection

"Panda Managed Email Protection has provided our client with a crucial solution for spam management, freeing them from routine tasks such as mail filtering and removal. After just 7 days using it they rated it 10 out of 10."

Joan Vila
Managing Director
ORDISMATIC

ORDISMATIC uses Panda Managed Email Protection to protect its clients from spam.

ORDISMATIC, an IT vendor of hardware and computer services, has protected one of its clients from spam with Panda Managed Email Protection.

The client has 27 email mailboxes that each received an average of 120 junk messages every day. This caused a critical spam problem in the network, reducing corporate productivity and increasing the hassle for administrators.

The solution: Panda Managed Email Protection

ORDISMATIC offered its client Panda Managed Email Protection, a comprehensive, managed email security service from Panda Security.

One of the main benefits provided by Panda Managed Email Protection, compared to traditional anti-spam protection, is the fact that it leverages Panda Security's Collective Intelligence to maximize protection. This is backed by an SLA guaranteeing that users will only receive email that is 100% free from malware.

"Panda Managed Email Protection provided our client with a critical solution for spam management, freeing them from routine tasks such as mail filtering and removal. After just 7 days using it they rated it 10 out of 10", explains Joan Vila, Managing Director at ORDISMATIC.

Also, Panda Managed Email Protection offers additional services such as holding all messages received in the event of internal system failure in the organization, making them accessible once the problem has been resolved.

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About ORDISMATIC

ORDISMATIC is a company with over ten years of experience in the IT-business sector.

The company's objective is to cater for businesses' IT needs.

www.ordismatic.es

Solution

Panda Managed Email Protection is a complete, managed mail security service that offers and SLA-backed guarantee of 100% virus-free email.

The service is totally configurable and provides anti-spam and anti-malware protection, as well as mail continuity and content filtering.

It offers a 24x7 tech support service with security experts, ensuring email security, availability and confidentiality.

The service leverages state-of-the-art technologies including PandaLabs Collective Intelligence scanning and support.

"Regarding spam removal, the benefit has been obvious. Also, our client can use the Panda-hosted email quarantine and backup relay service to prevent any failures that might take place in the company", explains Joan Vila.

Panda Managed Email Protection offers other key benefits to companies such as: bi-directional email scanning (both inbound and outbound messages are scanned), high granularity (the administrator can choose the privileges to assign to each network user), simple management, 24x7 service, etc.

Joan Vila sums up the benefits to their clients: "The service is extremely positive for both users and network administrators. Users stop getting 120 spam messages a day, whereas administrators don't have to worry about spam saturating the network".

Joan Vila also highlights how Panda Managed Email Protection has helped them as Panda Security Partners: "With this Panda Security service we sell not only an anti-spam solution, but a complete service with important value-added services such as 24x7 tech support, mail backup in the event of internal server failure, etc. These added services have helped us increase our sales and profit margin, while making sure that our clients are satisfied with the solution we provide for them."

Panda Security certifications and awards

