

Case Study. SOFITASA Bank. Venezuela.

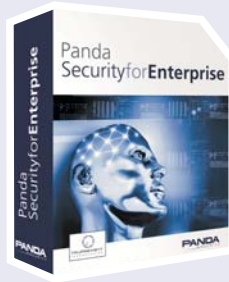


Details

- Company size: Key account.
- Market: Financial sector.
- Country: Venezuela.
- Number of licenses: 2,000.

Benefits

- **Protection for critical and sensitive information**
Protects critical and sensitive information from data leaks, targeted attacks and unknown malware thanks to its advanced behavioral analysis and proactive protection.
- **Regulatory compliance**
Helps implement enterprise regulation compliance by managing security policies with rule-based application control and network access control.
- **Reduces complexity**
The easy-to-use centralized management console controls all endpoints from a single location.
- **Maximizes return on investment**
Provides a converged, single-priced solution complemented with host-based intrusion prevention, access and application control and targeted-attack audits.
- **Increases employee productivity**
Drastically reduces spam and helps control the use of unproductive or restricted applications and deletes undesired content.
- **Helps improve risk management**
Offers the necessary tools to manage threats in real-time thanks to the dashboard and to a complementary in-depth audit service capable of uncovering hidden malware not detected by traditional means.



"The installation improvements directly affected return on investment due to the increased availability of the services offered".

Manuel Colmenares
Information Services Manager
Sofitasa Bank

Sofitasa Bank chooses Panda Security for Enterprise for protection against malware

With 18 years' activity, Sofitasa Bank, is a regional bank oriented to the business sector, retail banking, medium-sized companies, product and service innovation, and the best technological capacities to support an efficient and flexible business model, adding value to the client-institution relationship by offering high quality services in its market area. Its professional, responsible, honest and proactive human team focuses on corporate action.

The bank has around 1500 workstations and 150 servers, distributed throughout five administrative buildings and one hundred branches (interconnected).

The bank had a problem with the network, as spam *"constantly affected the network, as did spyware,"* says Manuel Colmenares, Information Services Manager. However, before choosing a corporate solution, the bank decided to test the efficiency of Panda Security's solutions and was satisfied with *"the results obtained with Panda Antivirus for workstations,"* explains Colmenares.

Once Panda Security's efficiency was checked (*"both regarding the Panda Antivirus product and tech support,"* says Colmenares), Panda Security for Enterprise was installed.



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About Banco Sofitasa

Banco Sofitasa es una institución financiera regional con presencia en todo Venezuela, orientada al desarrollo del país y comprometida con la satisfacción de las necesidades de los clientes a través de la innovación de productos y servicios a la medida de sus requerimientos, con un valor agregado superior al de los competidores sustentado en la tecnología de vanguardia, la alta capacidad y vocación del recurso humano y la responsabilidad de proporcionar bienestar a los ciudadanos venezolanos.

Solution

Panda Security for Enterprise

- **AdminSecure Administration console.** It is based on modular, flexible and scalable architecture. It allows deployment, installation and configuration of the protection modules in multiple versions and network layers.
- **Complete integrated protection** against all types of threats for workstations and file servers. TruPrevent technologies protect **workstations** and **file servers** against all types of malware (viruses, spam, phishing, spyware, rootkits, etc.) in a reactive, proactive and preventive way (HIPS).
- Antivirus and anti-spam **protection** plus content filtering for **Exchange** mail servers.
- **Application monitoring.** Helps control the use of unproductive or restricted applications and deletes undesired content.
- **Control over network access.** With NetworkSecure technology, it protects the network from computers that do not have an antivirus installed or computers with weak protection.
- **Protects MTA servers** against malware and spam. Optimize your email service resources. It also includes anti-malware protection and content filter for Microsoft ISA servers, efficient at all levels.
- **In-depth malware audit** service. Malware Radar detects and disinfects threats thanks to **Collective Intelligence** technologies.

“This product offers higher security than other antiviruses”

According to Colmenares, “the installation was initially carried out on the servers and workstations of the administrative buildings, and a pilot test was conducted in an agency to evaluate its impact”. This way, “the impact on the financial platform was minimized,” says Colmenares. A few weeks later, Panda Security for Enterprise was installed on all the systems of Sofitasa Bank.

The situation once the Panda Security product was installed was clearly better than the previous situation. “The improvements due to the installation of this product were, better computer security (and therefore better network security), and minimum time spent on computer maintenance,” says Manuel Colmenares. These are great advantages that “directly affect return on investment, due to the increased availability of the services offered”.

To sum up, Manuel Colmenares highlights: “this product offers higher security than other antiviruses”.

Panda Security certifications and awards

