

Case Study. INSTITUTO DOS MUSEUS E DA CONSERVAÇÃO. Portugal



Panda ManagedOfficeProtection

"The performance of the computers has greatly increased. The solution has practically no impact on our resources".

Dr. Maria do Carmo,
IT Manager
Instituto dos Museus e da Conservação

Details

- Market: Public Administration
- Number of Licenses: 500-1000
- Solution: Panda Managed Office Protection

Benefits

- **Reduced costs**
Thanks to Panda Managed Office Protection, the resources dedicated to managing the security solution are reduced to a minimum.
- **Simple to manage**
Its straight-forward Web administration console lets you install and manage IT protection easily from any computer with an Internet connection.
- **Ideal for distributed environments**
The administrator (or MSSP) can remotely monitor and configure the anti-malware protection and personal firewall, regardless of their location or the quality of the Internet connection.
- **Extremely light**
Thanks to its online architecture (hosted) it goes unnoticed by users.

INSTITUTO DOS MUSEUS E DA CONSERVAÇÃO

Structure

The Instituto dos Museus e da Conservação (IMC) is responsible for the management of a network composed of more than 700 computers across 36 locations all over Portugal. Each location is served by a dedicated circuit connected to the headquarters where the Internet connection is protected by a proxy server. The network is mainly comprised of workstations with Windows XP. The servers mainly use Windows 2000 Server and Windows Server 2003.

Implementation

The prime needs of IMC were to resolve the multiple incidents that had occurred with the previous product - a traditional security solution from another vendor - and a solution for the problems derived from managing the security of such a disperse network. These specifications made migration a challenge, although it was completed without any problems. Once the product had been demonstrated on a few machines, the IMC IT team was convinced of the potential of the product and immediately undertook full-scale implementation of the solution.

For Maria do Carmo, the manager of the IMC IT Department: *"During implementation, there was a significant number of detections across the entire network, which had gone unnoticed by the previous solution"*. Gradually, over a few days and adapting to the availability of resources, the whole network was migrated to Panda Managed Office Protection, with a minimum of previous planning or downtime. The installation was carried out mainly using the distribution tool included with the solution, which allows the automatic implementation of the protection using IP ranges, machine names or domains. In some cases, local installations were made using remote desktop tools.

The implementation of MOP on a network is simple, as there is no need for components associated with traditional solutions, such as servers (administration servers, repository servers, database servers...), and also given the hassle-free installation of the client in the machines. MOP supports several types of manual and automatic installations and is compatible with any custom deployment methods used by the client. The solution can be implemented rapidly, in the way and to the schedule that best meets the needs of the organization. PMOP automatically detects and removes a large number of security products during implementation, freeing the IT teams from the task of manually removing existing solutions.

The improvement in performance of computers under the new solution was also praised: *"The performance of the computers has greatly increased. The solution has practically no impact on our resources"*.

