



Panda Managed Email Protection

Managed Clean Mail Service.

Some 98% of email reaching companies is infected and/or is spam.

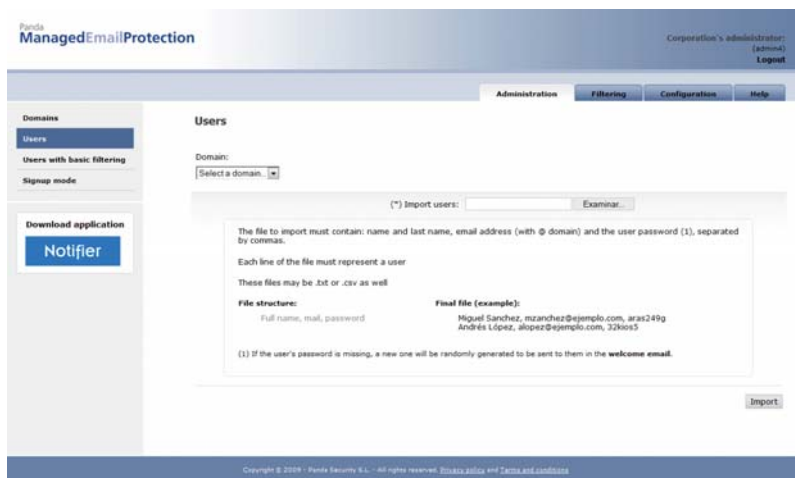
98% of the email that reaches companies is infected and/or is spam. This leads to a serious loss of productivity in companies, amounting to several working days per year per employee.

The solution: Panda Managed Email Protection

Panda Managed Email Protection is a managed security service that protects the email, ridding it of 100% of spam and 100% of malware. Panda Managed Email Protection allows the IT personnel to spend their time on other, more profitable initiatives for the company.

Panda Managed Email Protection protects corporate email accounts with almost 100% effectiveness using Guaranteed mode, allowing agile administration in critical environments, with all the advantages offered by the Software as a Service model. By applying the SaaS model, the company will optimize financial and physical resources.

"Our client had 27 mailboxes receiving an average of 120 spam messages every day. Panda Managed Email Protection has resolved this critical spam management situation, eliminating the manual task of filtering and deleting junk mail. After just 7 days using it they rated it 10 out of 10", explains Joan Vila, Managing Director at ORDISMATIC."



Main benefits

- **100% virus-free email delivery guarantee.** Protection against known and unknown threats backed by an SLA.
- **Minimizes operating costs:** Prevents companies from having to invest in hardware, software and specialized personnel to manage email security.
- **Increases user productivity,** removing spam and malware to guarantee the integrity of email servers.
- **Optimizes mail management** thanks to the notifier feature and dynamic white lists, drastically reducing administration time.
- **Guaranteed continuity and effective service.** 24x7x365 service monitoring. DPC with load-balancing contractually guarantees optimum performance and service continuity.
- **Contingency measures to deal with mail infrastructure failure.** Complete accessibility via webmail: Email available and accessible at all times.
- **Complete mobility.** Filtering is performed on the Panda Managed Email Protection servers, never on the user's server, PC or mobile devices.
- **Simplifies use of email content policies,** thanks to rules engine and content filtering of messages and attachments.

Key features

- **Guaranteed filtering system.** Every new sender must identify themselves as a sender, so that emails sent automatically are rejected.
- **Easily scalable.** Panda Managed Email Protection is designed to offer maximum protection even during traffic peaks, making it unnecessary to buy new hardware or additional licenses.
- **Complete accessibility via webmail:** Email available and accessible at all times.
- **Optimizes bandwidth** for clients by reducing junk mail, as all tasks are carried out on the Panda Security CPDs.
- **Content filtering,** including filter of attached files by extension.
- **Detailed, periodic reports on network activity.**
- **Total interaction with LDAP:** Thanks to its integration with LDAP the implementation of the solution is automatic.

Complete protection

Panda Managed Email Protection doesn't just scan and remove viruses, it also blocks and eliminates all types of dangerous files that try to enter the local corporate network, such as worms, Trojans, dialers, jokes, etc.

SLA with 100% virus-free guarantee

The Panda Managed Email Protection service offers a 100% virus-free guarantee SLA, thanks to TruPrevent preventive technologies and individual analysis of suspicious e-mail by PandaLabs.

Service guarantee

Service and incident resolution timeframes are guaranteed, to ensure the highest levels of service.

Guaranteed availability:

The system architecture offers load-balancing and redundancy, and is designed to offer maximum availability. With 24x7 support, it ensures an uninterrupted clean mail delivery service: 24 hours a day, 7 days a week.

Maximum data security and confidentiality

The service employs the most rigorous measures to guarantee the security and confidentiality of our clients' data and information. Through a combination of policies and technology, Panda Managed Email Protection achieves the highest levels of security to protect the confidentiality and integrity of client information.

Simple configuration of actions

Domain administrators and mailbox users have access to Web consoles with a series of configuration options depending on their corresponding permissions. This console is highly intuitive, and a user guide is available for any queries.

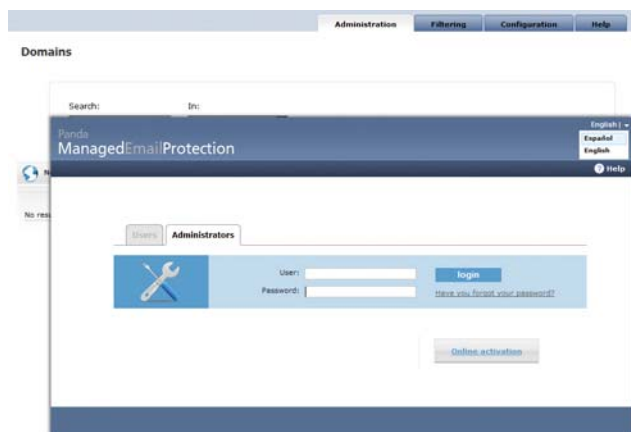
Quarantine management

Panda Managed Email Protection stores, in its own quarantine area, all mail with spam or that it suspects could contain viruses. This ensures that the end-client's servers are not saturated by spam, saving resources and capacity.

Technical requirements

Web Console:

- Internet connection.
- Internet Explorer 7.0 or later.
- Firefox 2.X/3.X.
- Google Chrome 1.0. (Resolution 1204x7768 or more)



Protection levels

- **Perimeter Antivirus.**
- AntiPhishing.
- AntiMalware.
- **Protection against directory attacks.**
- **Automatic and guaranteed** filtering.
- Spam and inbound **mail backup.**
- **Connection and sender filters.**
- **Heuristic, Bayesian and content filters.**
- **Proactive system with dynamic updates**, updating spam filters in real-time.

New administration system

- Profile-based **Web administration** interface.
- **Real-time user** management.
- **SSL** access.
- Email traffic **activity reports.**
- **Greater configuration capacity.**
- **Multi-domain** protection.
- **Rules engine.**
- Simple, easily-managed **customization.**
- Configuration by **company, domain and user.**
- **Configuration of reports** for users and administrators.
- **Full integration with LDAP for service provision (Domino).**

Tech support

- **Datacenter:** Access security systems, contingency plans, autonomous BGP system, dual provider.
- Internet, **24x7 monitoring.**
- **Backup datacenter:** Panda Managed Email Protection CPD replica to take control of anti-spam protection for the contracted domains in the event of failure.
- Can be integrated **with any email platform.**
- **24x7x365 Tech Support.**
- **Minimum maintenance** by administrators (user management, policy management, etc).
- Option to **access system monitoring.**
- **Automatic, transparent** service updates.
- 24x7x365 monitored service. **Service continuity guaranteed** in the event of incidents.



Revisión 1.06 2009

Check it now at www.pandasecurity.com
Get your evaluation version of Panda Managed Email Protection.

PANDA | **20th Anniversary**
SECURITY | 1990-2010